



GORDON CASTLE
SCOTLAND

The Walled Garden Café Terms & Conditions

Daily Bookings:

Tables can be reserved by phone, email or on our online reservation system. All bookings are subject to a holding period of 30 minutes, if guests have not arrived or called the cafe the table will be reallocated during busy periods.

Tables are expected to be booked for no more than a 2-hour period, however, should you wish for longer this can be extended with prior notice.

Bookings are subject to availability and need to be confirmed by the manager.

Bookings can be subject to menu changes unless prior agreement on either a pre order or a set menu is chosen.

Any changes to a booking must be made at least 2 working days prior to the date of the booking.

Afternoon Teas:

Afternoon tea bookings must be booked at least 24 hours in advance. Please note tables are subject to availability.

Afternoon teas which are part of an event must be booked at least 48 hours in advance.

Afternoon tea bookings will incur a 100% charge if cancelled within 24 hours of arrival.

Please note any Afternoon Tea events/seasonal specials will be asked to pay 100% up front, with an invoice being issued upon booking confirmation being sent, if you wish to cancel due to any reason, please be aware if you cancel within the 24-hour period prior to your booking there will be no refund.

All bookings that have been pre-paid will not receive a refund if cancelled due to Covid unless it is more than 24 hours before your allocated booking.

THE WALLED GARDEN TRADING COMPANY

Gordon Castle, Fochabers, Moray, IV32 7PQ

Tel: +44 (0) 1343 612312 info@gordoncastlescotland.com

www.gordoncastlescotland.com

The Walled Garden Trading Company Limited
Registered Company No. SC453655 VAT Registered No. 172199002



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Sole use of Café: (October to March - Monday & Tuesday) (closed to the general public)

Bookings between 9am and 3pm will incur a hire venue cost of £500

Bookings after 3pm will be charged an extra hire charge of £100/ hr

Sole use of Cafe: (October to March - Wednesday to Sunday) (closed to general public)

Bookings between 9am and 3pm will incur a hire venue cost of £1000, with a minimum spend of £800

Bookings after 3pm will be charged an extra hire charge of £200/ hr.

Sole use of Café: (April – Sept) (Monday & Tuesday) (closed to the general public)

Bookings between 9am and 3pm will incur a hire venue cost of £1000

Bookings after 3pm will be charged an extra hire charge of £250/ hr.

Sole use of Café: (April – Sept) (Wednesday – Sunday) (closed to the general public)

Bookings between 9am and 3pm will incur a hire venue cost of £1200, with a minimum spend of £1000

Bookings after 3pm will be charged an extra hire charge of £200/ hr.

If a booking is cancelled more than 10 working days prior to the event, a refund will be issued less a £4 per person administrative charge.

If a booking is cancelled less than 10 days prior to the event, no refund will be issued.

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